

# Return/Refund Policy

## How To Return An Item

Your item must be in its original unused condition to be returned, unless there is a manufacturer defect. You must return the item **within 14 days** of your purchase.

1. Please email [ask@calcheck.co.uk](mailto:ask@calcheck.co.uk) to request a refund and we will assign you a tracking #.
2. Mail your returned item to:  
Taylor Instrument Services  
Returns Department Tracking #  
Unit 3 Linwood Workshops  
Linwood Lane  
Leicester  
LE2 6QJ
3. Include in your package a signed letter stating the reason for your return and the original receipt.

## Return Exceptions

Some items can not be returned if they are opened.

Merchandise that has been used or altered may not be accepted for return or exchange.